

28TH ANNUAL OSCAS Gala Awards 2016



RESORT *of the year*

TOP GOLD CROWN RESORTS - SMALL	
NOMINEES AND WINNER	SCORE
Millstream	4.68
Mount Sheba	4.662
Salamander	4.604
Royal Wharf	4.574
Verlorenkloof Estate	4.572

TOP GOLD CROWN RESORTS - MEDIUM	
NOMINEES AND WINNER	SCORE
La Côte d'Azur	4.756
Wilderness Dunes	4.738
Sunshine Bay Beach	4.648
Bantry Bay International Vacation Resort	4.64
Castleburn	4.566

TOP GOLD CROWN RESORTS - LARGE	
NOMINEES AND WINNER	SCORE
Ngwenya Lodge	4.586
Kruger Park Lodge	4.53
Champagne Sports Resort	4.492
Mabalingwe Nature Reserve	4.478
Club Mykonos Langebaan	4.402

TOP SILVER CROWN RESORTS	
NOMINEES AND WINNER	SCORE
Ekuthuleni	4.694
Little Eden	4.58
Club Hacienda	4.576
Salt Rock Palms	4.556
Sudwala Lodge	4.528

TOP HOSPITALITY AWARDS	
NOMINEES AND WINNER	SCORE
Morrumbene Beach Resort	4.558
Hazyview Cabanas	4.45
Club Ten	4.408
Costa Smeralda	4.384
Glenmore Sands	4.338

RESORT *upgraded*

SILVER TO GOLD CROWN GRADING	
Burchell's Bush Lodge	

HOSPITALITY TO SILVER CROWN GRADING	
Costa Smeralda	
Hazyview Cabanas	

STANDARD TO HOSPITALITY GRADING	
Palm Park	
Little Swiss Mountain Chalets Shareblock Limited	
Orion Mont-Aux-Sources	

SPECIAL RECOGNITION *award*

Meresh Sukdeo	Umhlanga Sands Resort
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COMMENT CARD *award*

TOP CHECK IN AND CHECK OUT

RADA INDIVIDUAL AWARDS Manager of the year	
Collin Karuppen	
Heidi van Dyk	
Natasha Matthysen	

Durban Spa	
Magaliespark Country Club	
Pearly Shells	

Employee of the year

Cecil-Marie De Villiers	
Gary Joubert	

Hazyview Cabanas	
The Peninsula All-Suite Hotel	
Mount Sierra	
Bantry Bay International Vacation Resort	
Silversands	

Nazeem Louw	
Phelele Mantanga	

Semusi "Didier" Kunda	
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RCI® RESORT AWARDS Wilderness Dunes

Mount Sheba	4.81
Salt Rock Palms	4.77
La Côte d'Azur	4.76
Bantry Bay International Vacation Resort	4.73
Ekuthuleni	4.73

SCORE
4.85

SUPERIOR SERVICE IN HOSPITALITY

RADA INDIVIDUAL AWARDS

Manager of the year

Jaco Maree	
Kareem Quadi	

Club Mykonos Langebaan	
La Côte d'Azur	

Employee of the year

George Lottering	
Hendrietta Smit	

Strand Pavilion Resort	
Club Mykonos Langebaan	

RCI® RESORT AWARD Wilderness Dunes

La Côte d'Azur	4.78
Millstream	4.78
Mount Sheba	4.78
Salamander	4.76

SCORE
4.81

MAINTENANCE AWARDS

RADA INDIVIDUAL AWARDS

Manager of the year

John Mokhomole	
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Mount Sheba	
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Employee of the year

Albert Nyembezi	
Antony Mfuphi	
Lindani Nxele	
Zakhele "Zakes" Ngwane	

Villa Del Sol	
Champagne Valley Resort	
Palm Park	
Umhlanga Cabanas	

RCI® RESORT AWARD TOP RESORT MAINTENANCE La Côte d'Azur

Millstream	4.7
Wilderness Dunes	4.7
Club Hacienda	4.65
Club Ten	4.64

SCORE
4.76

RCI® RESORT AWARD TOP UNIT MAINTENANCE La Côte d'Azur	SCORE
Ekuthuleni	4.65
Wilderness Dunes	4.64
Millstream	4.63
Sunshine Bay Beach	4.6

TOP HOUSEKEEPING AWARDS

RADA INDIVIDUAL AWARDS

Employee of the year

Bronwyn Booth	
Cynthia Makeleni	
Fortunate Manquele	
Grace Joko	
Maria Thomo	
Sylvia Xhasa	
Zanele Mavis Gcina	

Castleburn	
Apple@JBay	
La Rochelle	
Knysna Chalets	
Millstream	
Bella Vista	
Fairways	

RCI® RESORT AWARD Mount Sheba

Ekuthuleni	4.76
La Côte d'Azur	4.76
Apple@JBay	4.74
Little Eden	4.71

SCORE
4.77

RCI® VALUE *awards*

GREEN AWARDS

ENVIRONMENTAL INITIATIVES

Caribbean Estates	
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COMMUNITY INVOLVEMENT AND ENVIRONMENTAL INITIATIVES

Sondela Nature Reserve	
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INVESTMENT IN HOSPITALITY

Breakers Resort	
Chakas Rock Chalets	
Champagne Sports Resort	
Sun Vacation Club	

GENERAL MANAGER *of the year*

NOMINEES

Petra Meyer	
Chantelle Grobler	
Diederik Herholdt	
Tracey Pretorius	

La Côte d'Azur	
Sunshine Bay Beach	
Ngwenya Lodge	
Wilderness Dunes	

WINNER

Jackie Vincent	
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Millstream	
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RCI® RADA *awards*

RADA LONG SERVICE AWARDS

Boulder Bay	
Mabula Timeshare	
St. Michaels Sands Hotel & Timeshare Resort	

RADA BUSINESS SUPPORT

Manager of the year

Jüne Duncan
Lara Pretorius
Ivan Muller

Beekman Group
Beekman Group
Vacation Recreational
Services
Strand Pavilion Resort
Mount Amanzi

Livy Bray
Renee van Mierlo

Employee of the year

Angelique Watkins
Hennie Maritz
Janine Bennie
Lenie Lubbe

The Holiday Club
Mount Sheba
Quaestor
Sondela Nature Reserve

RESORT OPERATIONS

Manager of the year

Douglas Boyce
Jocelyn de Villiers

Verlorenkloof Estate
Garden Route Villas,
Chalets & Clijohn 2
Ekuthuleni
Bantry Bay International
Vacation Resort
Little Eden
Ngwenya Lodge
La Rochelle

Marisa Kruger
Melita Andrews

Natasha Lamprecht
Noël Basson
Sonnet Pistorius

Employee of the year

Amos Lechelele

Ngwenya Lodge

SALES PERSON OF THE YEAR

Ilze Van Eden
Seema Maharaj

Champagne Valley Resort
The Holiday Club

TECHNOLOGY AWARD

Dream Hotels & Resorts

Website Relaunch

INNOVATION AWARD

Dream Hotels & Resorts

Dream Hotel School

RESORT *gradings*

GOLD CROWN RESORTS

Apple@Jbay
Bakubung Bush Lodge
Bantry Bay International
Vacation Resort
Beacon Island Resort
Breakers Resort
Burgundy Luxury Apartments
Bushmans Nek Berg & Trout
Resort
Cabana Beach Resort
Cape Gordonia
Caribbean Estates - Tortuga
Castleburn
Champagne Sports Resort
Champagne Valley Resort
Club Mykonos Langebaan
Crystal Springs Mountain
Lodge
Drakensberg Sun Resort
Dunkeld Country Estate
Fairways
Formosa Bay Villas
Hermanus Beach Club
Jackalberry Ridge
Kloppenheim Country Estate
Kruger Park Lodge
Kwa Maritane Bush Lodge
La Côte d'Azur
Lokuthula Lodges
Mabalingwe Nature Reserve
Mabula Timeshare
Manzi Monate
Margate Sands

SILVER CROWN RESORTS

Alpine Heath Resort
Baywater Village

Millstream
Monateng Safari Lodge
Mount Sheba
Ngwenya Lodge
Ocean View Guest Lodge
Perna Perna Mossel Bay
Piekenierskloof Mountain
Lodge
Pine Lake Resort
Placid Waters
Port Owen Marina
Protea Hotel Colosseum
Protea Hotel Island Club
Riverbend Chalets
Royal Wharf
Sabi River Sun Resort
Salamander
Sanbonani
Sea and Sky
Seasons Golf, Leisure and Spa
Sondela Nature Reserve
Strand Pavilion Resort
Sun Vacation Club
Sunshine Bay Beach
The Palace
The Peninsula All-Suite Hotel
The Place on the Bay
Umhlanga Sands Resort
Verlorenkloof Estate
Waterberry Hill
Wilderness Dunes

Blue Marlin Hotel
Brookes Hill
Caribbean Estates
Caribbean Estates - Montego
Bay and Antigua
Castleton
Cayley Lodge
Chakas Rock Chalets
Champagne Lane
Clijohn 2
Club Hacienda
Desert Rose
Dikhhololo
Doornkop Fish and Wildlife
Reserve
Durban Spa
Ekuthuleni
Falcon Glen
Garden Route Villas
GRC - The Island
Inverness
Karridene
Kiara Lodge
Knysna Chalets
Kowie River Chalets
La Montagne
La Rochelle
Lake View Cabanas
Little Eden
Magaliespark Country Club
Modumela Lodge
Moselesele Tented Camp
Mount Amanzi
Mount Sierra
Natal Spa
Nibela Lodge

Ocean Shores
Pearly Shells
Perna Perna St Lucia
Perna Perna Umdloti
Qwantani
Royal Atlantic
Salt Rock Palms
Sandy Place
Sobhengu
St. Michaels Sands Hotel &
Timeshare Resort
Sudwala Lodge
Suntide Hotel Margate
Suntide Illovo Sands
Suntide Qunu Lodge
Suntide Winkelspruit
Table View Cabanas
The Dunes Resort & Hotel
The Riverside Hotel & Spa
The Riviera
Umhlanga Cabanas
Uvongo River Resort
Waterberg Game Park

HOSPITALITY RESORTS

Avalon Springs
Banana Beach Holiday Resort
Bella Vista
Boulder Bay
Club Ten
Gethlane Lodge
Glenmore Sands
Greenway Woods Resort
Hartenbos Hotel
Hastings Hall

Hole in the Wall
Kagga Kamma
La Lucia Sands
Midlands Saddle & Trout
Morrumbene Beach Resort
Mossel Bay Golf Estate
Mount Champagne
Mountain View Cottages
Mtunzini Forest Lodge
Pebble Beach
Port St Francis
Protea Hotel Kruger Gate
Shearwater On Sea
Silversands 1
Silversands 2
Silversands 3
The Aloes
Troutbeck Inn
Xai Xai Eco Estate

STANDARD RESORTS

10 South
Bakgatla Resort
Big Bay Beach Club
Cabana Mio
Caribbea Bay
Kings Lodge
Labori
Langebaan Country Estate
Manyane Resort
Monkey Valley
Savannah Sands
Sodwana Bay Lodge
Villa Del Sol



RCI® FACTS:



RCI® was established in 1974 and has sent families on over 50 million holidays since our founding.

RCI® has approximately 4300 affiliates resorts worldwide in more than 100 countries, and in 6 continents.

RCI® provides flexible vacation options to 3.8 million RCI® subscribing members and globally we send more than 1.7 million families on holiday each year.

RCI® is part of Wyndham Destination Network and the Wyndham Worldwide family of brands (NYSE: WYN).

WYNDHAM DESTINATION NETWORK FACTS:



Wyndham Destination Network is the world's largest provider of professionally managed, unique vacation accommodations - from houseboats and cottages to rental homes and timeshare resorts.

In 2015 Wyndham Destination Network sent more than 13 Million families on holiday! Our network comprises more than 112,000 properties in over 100 countries and consists of a collection of renowned brands including RCI®.

Wyndham Destination Network employs over 10 000 associates working in 200 offices in 34 countries and is part of the Wyndham Worldwide family of companies (NYSE: WYN).

THE REGISTRY COLLECTION FACTS:



The Registry Collection is the world's largest luxury exchange programme and provides members with access to an elite network of the finest vacation properties at some of the world's premier destinations.

The Registry Collection was established in 2002 and has approximately 200 properties in 40 countries, and in 6 continents.

The Registry Collection has over 48 000 members and books more than 8 000 luxury holidays a year.

What's new in RCI® South Africa

SA developed and launched a fully transactional Mobi App & Mobi Site for Android™ to our members in quarter 1 - 2015.

m.RCI.co.za

Android is a trademark of Google Inc.

